

DRC/Chargeback Webinar

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Date: 03/15/19

Status: Initial Notification

Subject: DRC/Chargeback Webinar

Processor: FIS

Action Required: Informational, no action required

Topic: Fraud

Is the fraud process stressing you out?!

- Confused about the steps to assist your cardholders when they report fraud on their account?
- Having trouble navigating the Dispute Resolution Center (DRC) and accessing your cardholders claims?
- Not familiar with how to read a close out packet and why a claim is a loss to your CU?
- Uncertain about what to do with the balance remaining on your cardholders fraudulent account?

All these questions and more can be answered on the DRC/Chargeback Webinar!

Click the link below and select and enroll in one of the following dates for our free webinar.